



Chinese American IPA, Inc. d/b/a Coalition of Asian-American IPA

To the Brooklyn Community:

The Coalition of Asian-American Independent Practices Association (CAIPA) is the largest IPA in the Asian-American communities in New York City, with close to 1,200 physician members and affiliates who care for approximately 500,000 New Yorkers.

Maimonides and CAIPA have worked together for over a decade. It is a vital hospital for Brooklyn-based CAIPA physicians who care for over 200,000 Chinese-Americans in Brooklyn and annually send thousands of referrals to Maimonides faculty. Maimonides serves more of CAIPA's Brooklyn patients than any other Brooklyn hospital. We have always found Maimonides a great partner for our physicians and patients.

In 2016, CAIPA and Maimonides entered into a more formal partnership to improve Maimonides Medical Center's ability to meet the needs of CAIPA's physicians and their patients by better understanding the cultural issues that impact the Asian-American community. Maimonides established a program that would place CAIPA Ambassadors alongside their Maimonides partners, working in an integrated team in the Emergency Department, inpatient units, Cancer Center, and clinic locations. They play a critical role in increasing culturally-sensitive care coordination and admission and discharge planning for patients who speak Asian languages. The program was extremely successful, improving patient satisfaction by removing language barriers and increasing access to hospital care. CAIPA and Maimonides are now working together to expand the program.

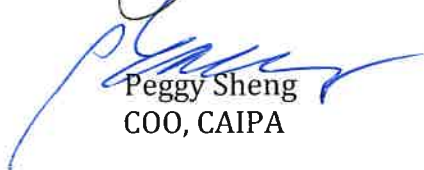
We are saddened to hear about the recent attacks on the institution and its leadership and we would like to share our support of Maimonides as an organization as well as its CEO, Mr. Ken Gibbs, who shares CAIPA's vision of better serving the Asian-American community.

We look forward to our continued partnership.

Sincerely,

A handwritten signature in blue ink, appearing to read "George Liu", is written over the typed name and title.

George Liu, MD
CEO, CAIPA

A handwritten signature in blue ink, appearing to read "Peggy Sheng", is written over the typed name and title.

Peggy Sheng
COO, CAIPA